

PRIVACY POLICY

Welcome to Ligness Green Odyssey. We are committed to protecting your privacy and ensuring that your personal information is handled responsibly and securely.

1. Information We Collect

We may collect the following information when you interact with our website, make a reservation, submit an inquiry, or use our services:

- Full name
- Email address
- Telephone number
- Postal address
- Booking and payment details
- Guest preferences and special requests
- IP address and browser information
- Any information voluntarily submitted through contact forms

2. How We Use Your Information

Your information may be used to:

- Process reservations and payments
- Communicate regarding bookings and inquiries
- Provide guest services and support
- Improve our website and guest experience
- Send promotional offers, newsletters, and updates (with your consent)
- Comply with legal and regulatory requirements

3. Information Sharing

Ligness Green Odyssey does not sell, rent, or trade personal information to third parties.

We may share information with:

- Payment processing providers
- Reservation and booking platforms
- Government authorities when required by law
- Service providers assisting with website operations and guest services

4. Data Security

We implement appropriate security measures to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no online transmission method can be guaranteed to be completely secure.

5. Cookies

Our website may use cookies and similar technologies to improve functionality, analyze website traffic, and enhance user experience.

Visitors may disable cookies through their browser settings, although some website features may not function properly.

6. Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those websites.

7. Data Retention

Personal information will be retained only as long as necessary for operational, legal, and business purposes.

8. Your Rights

You may request access, correction, or deletion of your personal information by contacting us directly.

9. Changes to This Policy

Ligness Green Odyssey reserves the right to update this Privacy Policy at any time. Changes become effective immediately upon publication on our website.

10. Contact Information

For privacy-related inquiries, please contact:

Ligness Green Odyssey

Wanduramba, Galle, Sri Lanka

Email: info@lignessgreenodyssey.com

Phone: +94 76 046 0260